



**MIS Manager (C>P)****Lastminute.com****October 2002 – May 2004**

After starting at lastminute.com on an initial 3-month contract as a Perl programmer, involved in the parsing of simple log files to a database, it was quickly realised that I could also add value to many other areas of the MIS (Management Information Systems) department. I was the sole programmer on many data extraction related projects, tying in several data sources (from flat files through to Informix production systems) to the MIS centralised data repository.

After many changes within the company structure, I took on the role of MIS manager in July 2003 and proceeded to build all the (now defunct) systems from scratch – with a Business Objects expert and Perl programmer as my staff.

By the end of July, we were extracting over 400k records daily from 30 different, failure-prone sources daily across Europe resulting in a database over 60GB in size. I also coded a realtime dashboard – which gave the business up-to-the-minute sales statistics and allocation-based information as well as projections on potential daily revenue. We created many new reports in Business Objects, which consequently increased revenue and margin in many key product lines.

**Skills used:** Perl scripting for ETL tasks and many other purposes. HTML & MySQL knowledge for customised reports and realtime dashboard application. Oracle/Informix/Postgres/MySQL/SQL Server used for ETL & general one-off queries/SP (where applicable). Business Objects for report creation.

**Self Employed (C)****Shakespeare Solutions Ltd****April 2002 – October 2002**

Working on various small projects on a consultancy basis. These include a Postgres migration for a Nortel Networks client extranet(sub-contract). Successfully coded, marketed and launched CV Farm (<http://www.cvfarm.co.uk> – now defunct)

**Senior Webmaster(C)****British Broadcasting Corp.****August 2001 – March 2002**

Responsible for ensuring that the BBC brand was maintained and ensuring quality throughout the BBC website. Refined processes which lead to ~40 man-hours saved per week without loss in quality of output. Coded and deployed management/data mining tool to enable general access to accurate contact information for each sub-site. Assisted in deployment of BBCi toolbar by administering Solaris staging boxes and coding tools to help check/manage toolbar rollout before deadline. Received award for outstanding performance after successful rollout.

**Skills used:** Perl scripting with Apache for various management tools/short order scripts. Solaris systems administration. General HTML/Javascript knowledge for maintaining quality of BBC brand.

**Head of Network operations (EU)(P) Liquid Audio****January 2001 – July 2001**

Liquid Audio was one of the Internet's largest distributors of music. I was responsible for a 3.6TB data centre with over 50 servers of varying capacity, which were remotely hosted in the docklands, as well as the internal office network, which consisted of 10 NT workstations and various development servers. I was also involved in consulting work with Liquid Audio's various subsidiaries in Japan.

Unfortunately, due to a lack of funds, a decision was made to close the European office in mid June.

**Skills used:** Perl scripting & Apache for company wide Intranet using SNMP, LDAP, SQL, HTML and SMTP. MySQL & PostgreSQL for Intranet backend. Systems Administration on Solaris 2.6 and 8. Samba, NFS and NT Systems administration for European Fileserver.

**Systems Specialist (P)****Transaction-One****October 1999 – November 2000**

Transaction One was a web distribution company that specialised in electronic software distribution (ESD). I was the sole administrator and implementer of two entirely database driven e-commerce websites (<http://www.digitaltoolbox.com>, <http://www.upgrades.co.uk> ). I also acted as the technical liaison for clients who wish to provide downloadable product fulfilment via their own websites.

**Skills used:** Perl scripting, HTML, heavy Apache modification and performance monitoring for above websites. C for use of ESD API through Perl. Oracle as backend for websites.. Systems Administration on Solaris 2.6 and 8. Samba, NFS and NT Systems administration for company fileserver.

**Helpdesk Operator (Part-time)****M.W. Kellogg****July 1994 – September 1998**

I worked at Kellogg during school/university vacation periods from 1994 to 1998. I worked my way up from being a computer operator in 1994 through a variety of positions to third line technical support for the company's 1500 employees.

**Skills used:** VMS as a computer operator. Support role mainly involving Microsoft Office application troubleshooting as well as basic NT systems administration.

## Personal details

Date of birth: 22 June 1978  
Driving licence: Full UK

Marital status: Single  
Dependents: None

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## Interests and activities

Most of my free time is spent travelling abroad, programming 'the next big thing' or out with friends. My website lists the many personal IT-related projects that I am currently working on. I have travelled extensively through both work and holiday time and am currently learning to read and write Japanese and Chinese.

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## Referees

- Primary – Sandy Misquitta – please ask me for details.
- Secondary : Adam Sewell, Head of Business Systems, Nature Publishing Group – Tel: 0207 843 4746